

**Gov's Off - Disability Determination
Adjudicate Claims**

Description:

IDDS is under contract with the Social Security Administration to make determinations of medical eligibility for Social Security disability benefits. Function is adjudicating claims for SSA disability benefits by researching and analyzing medical and vocational evidence. Performance standards are established and monitored for quality, productivity and efficiency by the Social Security Administration through the Region 10 SSA office in Seattle.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. To continue to improve case processing quality by focusing on training, mentoring, and informal feedback from managers during case processing.

A. Accuracy.

| Actual Results | | | |
|-------------------|--------|--------|--------|
| 1999 | 2000 | 2001 | 2002 |
| 95.30% | 93.10% | 92.10% | 97.30% |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 95% | 97% | 97% | 97% |

B. Average Processing Time, Days - Title II.

| Actual Results | | | |
|-------------------|------|------|------|
| 1999 | 2000 | 2001 | 2002 |
| 51.6 | 67.5 | 69.3 | 97.1 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 90.0 | 75.0 | 65.0 | 55.0 |

C. Average Processing Time, Days - Titles XVI.

| Actual Results | | | |
|-------------------|------|------|------|
| 1999 | 2000 | 2001 | 2002 |
| 52.8 | 67.0 | 69.3 | 95.5 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 90.0 | 75.0 | 65.0 | 55.0 |

2. To consistently provide case closures to meet SSA expectations for IDDS productivity.

A. PPWY, Productivity per Work Year.

| Actual Results | | | |
|-------------------|-------|-------|-------|
| 1999 | 2000 | 2001 | 2002 |
| 342.9 | 305.0 | 301.0 | 272.9 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 285.0 | 295.0 | 310.0 | 320.0 |

B. Total Clearances.

| Actual Results | | | |
|-------------------|--------|--------|--------|
| 1999 | 2000 | 2001 | 2002 |
| 13,768 | 13,841 | 14,121 | 15,539 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 16,161 | 16,807 | 17,479 | 18,178 |

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C. Total CDR Clearances.

| Actual Results | | | |
|-------------------|-------|-------|-------|
| 1999 | 2000 | 2001 | 2002 |
| 3,325 | 2,841 | 3,015 | 3,183 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 3,310 | 3,443 | 3,580 | 3,724 |

D. Percent of Cases Over 90 Days Old.

| Actual Results | | | |
|-------------------|-------|-------|--------|
| 1999 | 2000 | 2001 | 2002 |
| 3.60% | 8.80% | 4.60% | 14.94% |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 10% | 8% | 7% | 5% |

E. Total Cost per Case.

| Actual Results | | | |
|-------------------|----------|----------|----------|
| 1999 | 2000 | 2001 | 2002 |
| \$311.69 | \$366.40 | \$375.12 | \$399.16 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| \$411.13 | \$423.47 | \$436.17 | \$449.26 |

F. Medical Cost per Case.

| Actual Results | | | |
|-------------------|----------|----------|----------|
| 1999 | 2000 | 2001 | 2002 |
| \$112.60 | \$135.92 | \$126.49 | \$134.16 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| \$139.53 | \$145.11 | \$150.91 | \$156.95 |

- To enhance medical consultant program knowledge and physician contacts and maintain good working relationships with the medical community.

A. Number of CE Site Visits.

| Actual Results | | | |
|-------------------|------|------|------|
| 1999 | 2000 | 2001 | 2002 |
| 7 | 6 | 3 | 4 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 6 | 12 | 12 | 12 |

B. Number of MER Site Visits.

| Actual Results | | | |
|-------------------|------|------|------|
| 1999 | 2000 | 2001 | 2002 |
| | | 2 | 9 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 12 | 12 | 12 | 12 |

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C. Percent of Cases with CE's.

| Actual Results | | | |
|-------------------|--------|--------|--------|
| 1999 | 2000 | 2001 | 2002 |
| 37.90% | 40.40% | 39.40% | 38.80% |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 38% | 38% | 38% | 38% |

D. Percent of Cases with MER

| Actual Results | | | |
|-------------------|--------|--------|--------|
| 1999 | 2000 | 2001 | 2002 |
| 73.90% | 81.50% | 82.30% | 83.80% |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 83% | 83% | 83% | 83% |

E. MER Mean Processing Time, days.

| Actual Results | | | |
|-------------------|------|------|------|
| 1999 | 2000 | 2001 | 2002 |
| 18 | 17 | 15 | 14 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| 15 | 15 | 15 | 15 |

F. CE Average Case Cost.

| Actual Results | | | |
|-------------------|----------|----------|----------|
| 1999 | 2000 | 2001 | 2002 |
| \$223.26 | \$237.83 | \$245.45 | \$239.02 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| \$248.58 | \$258.52 | \$268.86 | \$279.62 |

G. MER Average Case Cost

| Actual Results | | | |
|-------------------|---------|---------|---------|
| 1999 | 2000 | 2001 | 2002 |
| \$24.93 | \$26.59 | \$27.06 | \$26.94 |
| Projected Results | | | |
| 2003 | 2004 | 2005 | 2006 |
| \$26.98 | \$28.06 | \$29.18 | \$30.35 |

Program Results and Effect:

Serving the Idaho disabled public by providing accurate and timely disability determinations in accordance with SSA rules and guidelines, and providing appropriate information and referrals, through actions that reflect respect and compassion for those persons applying for benefits.

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